

# Companion Edition

## General Health, Safety & Usage

- Make sure to use the Companion Edition in a safe environment. This product creates an immersive virtual reality scene for you. When you use the Companion Edition, you cannot see what surrounds you. Please sit in a safe space and be aware of your physical surroundings.
- This product is NOT designed for solo in command situations.
- Only crew who are relieved of their duty should apply the Companion Edition.
- The headset should be cleaned before and after each use.
- You must remain seated, inside a safe area on the vessel at all times while using the Companion Edition. Do not attempt to stand. The headset produces an immersive virtual reality experience that distracts you from, and completely blocks your view of, your actual surroundings.
- Ensure the headset is level and secured comfortably on the head and that a single, clear image is seen by the user.
- You can wear your prescription glasses with the headset.
- If you have pre-existing medical vestibular conditions then seasickness relief results may vary considerably.
- Never expose the optical lens of the headset to sunlight. Direct sunlight will cause permanent burns on the screen.
- Be careful to protect the optical lenses during use and storage to prevent sharp objects from scratching the lens.
- The Companion Edition is not recommended for children aged 12 or under, since their development of vision is not yet stable.
- A few people may experience epilepsy, fainting, severe dizziness and other symptoms due to flashing images, even though they may not have such a medical history. If you have a similar medical history, please consult your doctor before use.
- Do not attempt to replace the battery yourself. Doing so may cause damage to the battery, overheating, fire or personal injury. The battery can only be replaced by a authorized service provider.
- The headset contains a lithium-ion polymer / lithium-ion batteries. Recycle and dispose of the device according to your local regulations.
- Protect the device from excessive humidity or extreme temperatures and avoid direct sunlight.
- Do not charge the headsets while in the transport case. This may cause overheating issues.
- Turn off the headsets when in the transport case.
- When not in use, store the headset in a secure location out of direct sunlight and protected from excessive heat or moisture.
- Always replace the sun protector when the headset is not in use, even for a short while. Damage can happen in direct sunlight in under 30 seconds.
- Do not use the headset if you are vomiting due to motion sickness.

## Companion Edition

- Make sure you are familiar with the headset prior to usage.
- Have your Companion Edition headset secured but close to hand prior to expected seasick conditions.
- Wear your Companion Edition headset for a minimum of 15 minutes to allow your body to adjust.
- If you feel your seasick symptoms return after using the Companion Edition, you may re-apply the Companion Edition at any time.
- To restart the Companion Edition application, shutdown and restart the headset.

## Application

- Research has shown that The Companion Edition is best offered to a person before they ask for help. Signs to look for include a passenger becoming withdrawn from their environment, with a glazed appearance and head turned slightly downwards. Remember, passengers may not approach you even if asked to do so before departure.
- When applying The Companion Edition, we suggest you turn on the headset and put it on the passenger before you explain usage to them. Any delay in applying the headset will extend their recovery time.
- Do NOT interrupt their treatment. It is critical that they have the opportunity to engage with the new environment. Speaking to them, however calmly, will delay their recovery.
- Make sure the passenger is in a safe environment when using The Companion Edition, as explained in the general guidelines opposite.

## Preventing Seasickness – General Information

- Choose an area that has fresh air, away from strong smells or fumes, low noise and away from vibration.
- If possible sit near the centre of the boat on a lower deck where less vessel movement occurs.
- Face forward during transit.
- Keep your eyes on the natural horizon or nearby land if possible.
- Avoid watching movies, using laptops / phones and reading (excluding safety information).
- Fresh cold water or ice can be beneficial.
- A fan or breeze will help regulate temperature and nausea.
- Breathing with slow, deep breaths may help to avoid hyperventilation and reduce anxiety.
- Sit upright in order to keep your airway open.

## The Limited Warranty Does Not Cover:

- Defects or damage resulting from improper usage, maintenance or storage as recommended by this manual.
- Defects or damage resulting from unauthorized dismantling, alteration or maintenance.
- Damage caused by force majeure such as fire, water damage, lightning, etc.
- The product has exceeded the validity period of the warranty.
- Damage caused by exposure of the lenses to direct sunlight.

## Disclaimer

Please see [see-level.com/disclaimer](http://see-level.com/disclaimer)